BAHAAL
EMERGENCY RELIEF & EARLY RECOVERY FOR THE FLOOD AFFECTEES ACROSS PAKISTAN
Emergency Response to Sindh Rains
2011-12

Field Monitoring Report
20\textsuperscript{th} - 26\textsuperscript{th} January 2012

Visited and Compiled by: Ali Anis, Burhan Razi (Project Monitoring Officer – Bahaal)
Abstract
A field visit was conducted by the RSPN Bahaal Project MER officers to the districts of Badin, Mirpurkhas, Tando Mohammad Khan and Shaheed Benazirabad from 20th to 26th of January 2012. The purpose of the
visit was to oversee distribution of Bahaal Project items in the aforementioned districts. In addition, ongoing work on hand pumps’ rehabilitation was also checked. Moreover, hygiene sessions provided by CRPs were also witnessed and the quality and impact of the sessions and the CRPs was also noted down. Furthermore, post-distribution verification was also conducted and success stories were prepared. Finally, a local cameraman was hired who accompanied the MER officer during all these activities. The cameraman took clips of all the major activities going on in the area under the supervision of RSPN MER officer and NRSP Project coordinator. These clips will be edited and amalgamated into a short documentary that will be played on Sindh local television channels.

**Progress Update as of 26th January 2012**

1. Name of Monitor / Observer: Ali Anis, Burhan Razi

2. Designation Monitor / Observer: Project Monitoring Officer

3. Visit Date: 20th-26th January 2012

4. Name of RSP: NRSP

5. Name of District: Badin, Mirpurkhas, Tando Mohammad Khan, Shaheed Benazirabad

<table>
<thead>
<tr>
<th>S.#</th>
<th>Activity</th>
<th>Measure of Unit</th>
<th>Units</th>
<th>Households</th>
<th>Population</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Target</td>
<td>Acht</td>
<td>Target</td>
</tr>
<tr>
<td>1</td>
<td>Procurement of Hygiene Kits</td>
<td>Kit</td>
<td>16,270</td>
<td></td>
<td>16,270</td>
</tr>
<tr>
<td>2</td>
<td>Distribution of Hygiene Kits</td>
<td>Kit</td>
<td>16,270</td>
<td>13,950</td>
<td>16,270</td>
</tr>
<tr>
<td>3</td>
<td>Organise Hygiene awareness sessions</td>
<td>Sessions</td>
<td>656</td>
<td>350</td>
<td>32,400</td>
</tr>
<tr>
<td>4</td>
<td>Procurement of Water Kit</td>
<td>Kit</td>
<td>16,270</td>
<td></td>
<td>16,270</td>
</tr>
<tr>
<td>5</td>
<td>Distribution of Water Kit</td>
<td>Kit</td>
<td>16,270</td>
<td>14,950</td>
<td>16,270</td>
</tr>
<tr>
<td>6</td>
<td>Procurement of Hand Pumps</td>
<td>Kit</td>
<td>225</td>
<td>225</td>
<td>4,500</td>
</tr>
<tr>
<td>7</td>
<td>Installation of Hand Pumps</td>
<td>Kit</td>
<td>225</td>
<td>80</td>
<td>4,500</td>
</tr>
</tbody>
</table>

| Total | 37,040 | 30,500 | 243,723 | 200,690 |
## Sector Wise Cumulative Achievement:

<table>
<thead>
<tr>
<th>RESULT</th>
<th>INDICATOR</th>
<th>CUMMULATIVE Achievement (%)</th>
<th>CUMMULATIVE Achievement (%) Distribution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Results 1: WASH</td>
<td><strong>Water:</strong> Number and percentage of targeted households having Water Kits</td>
<td>100</td>
<td>82</td>
</tr>
<tr>
<td></td>
<td><strong>Flood Affected Individuals have immediate access to potable water and a healthy environment</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Hygiene Promotion:</strong> Number and percentage of targeted households having hygiene kits</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Hand Pumps:</strong> Number and percentage of hand pumps repaired</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Hygiene Education:</strong> Number and percent of targeted households receiving hygiene kits receive hygiene education.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Distributions

### Distribution 1
District: Tando Mohammad Khan  
Union Council: Moya  
Revenue Village: Talli  
Village: Haji Razi Khan Randir  
Item: Hygiene Kit  
Total Beneficiaries: 119  
Date: 21st January 2011

This distribution was conducted simultaneously with a CRP session. The beneficiaries were first given hygiene training during the session and once the sitting was concluded, they were handed out their due hygiene kits. The area selected for distribution was in very close proximity to the villages of beneficiaries to whom the hygiene kits were to be distributed.

The arrangements made at the distribution point were not the most ideal. The reason why we think they were not up to the mark because the place chosen for this distribution was small and the beneficiaries had only one entry and exit area. However, this did not hinder the distribution process as the number of beneficiaries that took part in this distribution was only 119.

Beneficiaries were only given their due items if they had their original NIC and NRSP issued computer-generated token with them. The recipients had to stand in a well-made line and upon their turn they presented their token and NIC at the distribution desk. Here the SOs after verification of the token and NIC from their own record took thumb impressions of the receiver on a beneficiary list, acknowledgment slip and their token. Thus, once the beneficiary had signed all the documents, he/she
was handed out the acknowledgment slip along with the items. In the meanwhile, the RSPN MER officers did open a few kit bags from the stock pile as well as the ones beneficiaries were carrying along with them to check whether all the items in their due quantity were present in the kit bags. Details of distribution attached in Annex 1.

**CRP Session**

- The CRP session conducted before this distribution was a very good one indeed. Though all participants in the session were males, they took part in it with immense concentration and enthusiasm. This was evident from the detailed interactive session that took place between the CRP and beneficiaries once the instructive part of session was over. The session was delivered by a CRP Pir Dunno. His teaching skills very good. He was very confident and regularly questioned his listeners during the session.

**Distribution 2**

District: Tando Mohammad Khan
Union Council: Moya
Revenue Village: Kath Baba
Village: Faqeer Abdul Wahid
Item: Water Kit
Total Beneficiaries: 150
Date: 25\(^{th}\) January 2011

This distribution was a little of the mark in terms of discipline as the beneficiaries gathered for it were all crowding the distribution point. There was no proper line leading to the distribution desk at first, however, the MER officer from RSPN and Project Coordinator from NRSP brought the house in order by making a proper line that led to the distribution point. One of the major reasons for this lack of discipline at the distribution point was the absence of RSPN-based local MER officer at the distribution point. He was not present at the distribution point because of his mother’s illness due to which he had to take her to Karachi for check-up.

All in all the distribution went smoothly without any real hick-ups. Few of the beneficiaries were a little unhappy about the absence of a proper queue for distribution. Procedure followed for this distribution was somewhat different from the one that was used for the earlier mentioned distribution. In this case the beneficiaries belonged to one of the few model villages who were assessed for both hygiene and water kits. Most of these households had already received hygiene kits few days prior to this distribution and their tokens had details of both the kits listed on them. During the earlier distribution in which these beneficiaries had received their hygiene kits the aforementioned procedure in Distribution 1 was followed. However, for the water kits, beneficiaries were asked to bring their acknowledgement slips with them. The SO looked at the recipient’s acknowledgement slip and matched the information available on it with the token they had taken from the beneficiary during the earlier distribution as well.
as their own list of beneficiaries. Upon verifying the information the beneficiary was being handed out their due water kits.

This process had the likelihood of creating some issues as the beneficiaries could have come back again claiming that they had not received the water kit because they was no record of events of the day of water kit distribution. Therefore, the SO at the site herself suggested that her team should take a second thumb impression on the token acknowledgement slip. In addition to this the MER officer from RSPN overseeing the process suggested that a second thumb impression should be taken on all the three documents which would minimize the chances of confusion later. Water kit bags were also checked by RSPN MER officers like they did in the previous distribution.

**Distribution 3**  
District: Badin  
Union Council: Bhugra Memon  
Revenue Village:  
Village: Beer Mallah  
Item: Hygiene  
Total Beneficiaries: 825  
Date: 23rd January 2011

The monitoring team visited a distribution point in village Beer Mallah. A very noticeable system of distribution had been established at the location. A Line is formed for tokens of each beneficiary to be verified. This line has rope on either side so only one entry point into the line. Once beneficiaries have had their tokens crossed checked with beneficiary lists and have submitted their signatures/thumb impressions they proceed to distribution point. About 50 meters from the token verification camp is the distribution point where their tokens are counted and kits are handed to them.

It was noticed by the monitoring team that multiple items were being given to a single beneficiary. Upon inquiry the team found out that since a large number of villages (37 in total) were being catered to in this distribution due to various reasons such as proximity to villages and inaccessibility of said villages, it was decided that if CNIC card and tokens of multiple people were presented multiple kits would be issued.

A total of 825 hygiene kits being were being distributed and 37 villages being catered to in the distribution.

**Hand Pumps:**  
Rehabilitation work on hand pumps was also ongoing while the RSPN MER officers made visit to the four project districts. This work-in-progress on hand pumps was also witnessed by the RSPN staff members. In this case only hand pumps that had been damaged were being repaired by NRSP staff. No new bore was made and only the damaged equipment of existing broken-down pumps was repaired and/or replaced. The COs through which these hand pumps were being repaired were paid their due amounts
through crossed cheques in the name of the CO. The amount on these cheques was based on the estimates made by the NRSP field engineers after assessing the damages for each hand pump.

Table 3: Hand Pump details

<table>
<thead>
<tr>
<th>District</th>
<th>Union Council</th>
<th>Village</th>
<th>Village</th>
<th>Total Cost of Rehabilitation</th>
<th>Defect</th>
<th>No. of Beneficiary HHs</th>
<th>Current Condition (Working =1, Not Working =2)</th>
<th>Quality of Water (Good=1, Drinkable =2, Not Drinkable =3)</th>
<th>Beneficiary Response (satisfied=1, not satisfied=2)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Badin Bhogra Memon</td>
<td>Borkhi</td>
<td>Mohd Yusuf Mallah</td>
<td>4320</td>
<td>HDP Pipe, Check-wall</td>
<td>14</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Badin Bhogra Memon</td>
<td>Borkhi</td>
<td>Mohd Yusuf Mallah</td>
<td>4320</td>
<td>JI Pipe, Platform</td>
<td>18</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Badin Bhogra Memon</td>
<td>Mard</td>
<td>Fazal Jatt</td>
<td>5030</td>
<td>2 Check-wall, JI Pipe</td>
<td>22</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>

**Video Documentary**

During the field visit a camera man accompanied the monitoring team in all its visits. The camera man was filming distributions of the Bahaal project. The visiting RSPN monitoring team provided advice and direction to the camera man regarding what parts of the distribution were to be recorded. This included all the processes of the distribution along with separate beneficiaries being filmed carrying their kit after having received it. The camera man also accompanied the monitoring team to locations where hand pumps had been repaired. He filmed beneficiaries expressing their gratitude for the hand pump as well as them making use of it. Hygiene sessions being conducted by CRPs were also filmed. Great care was taken during filming regarding USAID logos. All footage will now be combined and send to RSPN for editing.
Pictures

Distribution 1

Above: District: Tando Mohammad Khan; Village: Haji Razi Khan Randir
Token verification in progress
Date: 21\text{th} January 2012

Above: District: Tando Mohammad Khan; Village: Haji Razi Khan Randir
Hygiene Kit Items and their beneficiaries
Date: 21\text{th} January 2012

Above: District: Tando Mohammad Khan; Village: Haji Razi Khan Randir
Hygiene Kit Beneficiaries
Date: 21\text{th} January 2012
Distribution 2

Above: District: Tando Mohammad Khan: Village: Faqeer Abdul Wahid
Token verification in progress
Date: 25th January 2012

Above: District: Tando Mohammad Khan: Village: Faqeer Abdul Wahid
Distribution queue and Water Kit beneficiary
Date: 25th January 2012

Above: District: Tando Mohammad Khan: Village: Faqeer Abdul Wahid
Water Kit items and their beneficiaries
Date: 25th January 2012
**Distribution 3**

Above: District: Badin Village: Beer Mallah
Hygiene items and their beneficiaries
Date: 23rd January 2012

Above: District: Badin Village: Beer Mallah
Beneficiaries waiting to receive their items from the stock pile
Date: 23rd January 2012

Above: District: Badin Village: Beer Mallah
Hygiene items and their beneficiaries
Date: 23rd January 2012
Hand Pumps

Above: District: Badin
Item: Rehabilitated hund pumps
Top; Village: Mohammad Yousaf Mallah
Middle; Village: Mohammad Yousaf Mallah
Bottom; Village: Fazal Jatt
Date: 23rd January 2012
Above: District: Tando Mohammad Khan; Village: Haji Razi Khan Randir
CRP Session in progress
Date: 21st January 2012